

## 1. **INVESTOR GRIEVANCE ESCALATION MATRIX**

Annexure A

Escalation Matrix for DP & Stock Broking Services

Details of	Contact Person	Address	Direct Contact No	Email Id	Operational/Working Hours Mon to Fri
Client Servicing	Chandan Khule	B-205/206, Ramji House, 30, Jamboolwadi, Kalbadevi Road, Mumbai - 400002	+91-22-43446409	<a href="mailto:chandan.khule@allwinsecurities.com">chandan.khule@allwinsecurities.com</a>	10.00 AM to 6.00PM
Head of Client Servicing	Varsha Saxena	B-205/206, Ramji House, 30, Jamboolwadi, Kalbadevi Road, Mumbai - 400002	+91-22-43446405	<a href="mailto:varsha.saxena@allwinsecurities.com">varsha.saxena@allwinsecurities.com</a>	10.00 AM to 6.00PM
Compliance Officer	Kailashchand Mallawat	B-205/206, Ramji House, 30, Jamboolwadi, Kalbadevi Road, Mumbai - 400002	+91-22-43446413	<a href="mailto:info@allwinsecurities.com">info@allwinsecurities.com</a>	10.00 AM to 6.00PM
CEO	Kailashchand Mallawat	B-205/206, Ramji House, 30, Jamboolwadi, Kalbadevi Road, Mumbai - 400002	+91-22-43446413	<a href="mailto:info@allwinsecurities.com">info@allwinsecurities.com</a>	10.00 AM to 6.00PM

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